



EBT Chip Cards Are Coming Fall 2026!

Virginia will begin issuing new chip-enabled Supplemental Nutrition Assistance Program (SNAP) Electronic Benefit Transfer (EBT) cards starting September 2026. These chip cards will replace current magnetic stripe cards, helping to safeguard your nutrition benefits and protect you from fraud.

What This Means for You

- » Your **existing card balance will transfer to this card** — only the card technology is new.
- » Your old magnetic stripe EBT card will **stop working** once you activate your new chip card, or 60 days after the new card is sent.
- » The chip card will include a new **expiration date** and three-digit **security code** for online purchases and PIN setup/reset.

How You Can Prepare

- » Verify that your local department of social services has your current **address, phone number** and **email** on file.
- » Keep your current card until your new chip card arrives.
- » Watch for updates on the ConnectEBT app and VDSS's official **social media platforms**.
- » Set up an account on ConnectEBT.com if you have not done so already.

Need Help or Have Questions?



Email: VAchip@dss.virginia.gov



Call: 866-281-2448 (EBT Customer Service Help Desk)

scan me



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